

Southern Lakes Park & Recreation Program Evaluation

Thank you for participating in a Southern Lakes Parks & Recreation program. To ensure that you have received top-notch instruction while participating in this program, we need your input. Please take a moment to complete the following questionnaire and return it to **Southern Lakes Parks & Recreation, 11425 Torrey Road, Fenton, MI, 48430**. We hope that you found this program to be worthwhile and that you will continue to participate in the many recreation programs that are available to you. However, if for any reason, you are not satisfied with the outcome of this program, please let us know. We cannot make changes if we aren't aware that there are problems with the program. Your opinion matters to us and we would like to know how we're doing, good or bad. Thank you for your time. "your comments may be used for promotional proposes"

Name of Program: _____

Instructor's Name: _____

1. Please rate the communication you received from the parks & recreation office:

1	2	3	4	5
Poor	Below Average	Average	Above Average	Excellent

Comments _____

2. Please rate the instructor's ability to teach this program:

1	2	3	4	5
Poor	Below Average	Average	Above Average	Excellent

Comments _____

3. Please rate the instructor's punctuality:

1	2	3	4	5
Poor	Below Average	Average	Above Average	Excellent

Comments _____

4. Please rate the instructor's ability to show initiative and enthusiasm:

1	2	3	4	5
Poor	Below Average	Average	Above Average	Excellent

Comments _____

5. Please rate the facility this program was held in/at:

1	2	3	4	5
Poor	Below Average	Average	Above Average	Excellent

Comments _____

-Continued on Reverse Side-

6. Please rate the time/date of the program:

1	2	3	4	5
Poor	Below Average	Average	Above Average	Excellent

Comments _____

7. Please rate the length of class:

1	2	3	4	5
Poor	Below Average	Average	Above Average	Excellent

Comments _____

8. Please rate the class size of this program:

1	2	3	4	5
Poor	Below Average	Average	Above Average	Excellent

Comments _____

9. Please rate the fee charged for this program:

1	2	3	4	5
Poor	Below Average	Average	Above Average	Excellent

Comments _____

10. Please rate the overall level of this program:

1	2	3	4	5
Poor	Below Average	Average	Above Average	Excellent

Comments _____

11. Would you take this program again: _____ Yes _____ No

Why or why not: _____

Suggestions for improvement

Are there any other programs that you would like to see Southern Lakes Parks & Recreation to provide that are not currently being offered?

How did you hear about us? _____ Newspaper _____ Brochure _____ Word of Mouth _____ Flyer
_____ Radio _____ TV _____ Other: _____

Optional

Name: _____ Phone Number: _____